

John Crane

IT Consultant, MCSE 2003, Security +

Contact Information

1401 West Jarvis Avenue, Apt 3
Chicago, Illinois 60626
Tel : 312-882-3723
e-mail : john@johncrane.info

Work Experience

Business Technology Partners, Northbrook, IL

IT Consultant

August 2006 to Present

- ✓ Assisted small to medium sized with IT needs by augmenting their current IT capabilities and in some cases, completely assuming the IT role for a small business.
- ✓ Installed and maintained Windows based servers in a variety of roles, including File and Print servers, Windows domain controllers, Exchange email servers, and Citrix application servers.

Help Desk Technician

October 2004 to August 2006

- ✓ Administrated an IT help desk for a Chicago area accounting and consulting firm as the company grew from 100 users to nearly 200.
- ✓ Assisted in the implementation and rollout of several company-wide projects, including upgrading all systems from Windows 2000 to Windows XP and implementing a pair of externally hosted document management applications.
- ✓ Supervised two other help desk technicians before being promoted into a role as an external IT consultant.

Efoora Inc., Buffalo Grove, IL

IT Administrator / Web Developer

July 2002 to October 2004

- ✓ Belonged to a two man team that provided IT services to more than 50 users.
- ✓ Personal responsibilities included web development, graphic design, help desk, network administration, and programming applications in Visual Basic and Java.
- ✓ Involved with two design and implementation cycles for the company's external website.

SPSS Inc., Chicago, IL

Web Development Associate

July 2000 – July 2002

- ✓ Functioned within a team of five web developers.
- ✓ Worked with users in all departments of the company to keep website content up to date
- ✓ Designed dynamic web applications, using Cold Fusion, HTML, CSS, Flash, Photoshop, Dreamweaver Visio, Access and SQL Server 2000.

Education

1998 to 2002

Illinois Institute of Technology, Chicago, IL

B.S. in Computer Science with honors
3.15 overall GPA with a 3.6 GPA in core computer science courses
On the Dean's list in the spring and fall 2001 semesters

1994 to 1998

Crete-Monee High School, Crete, IL

High school diploma
Graduated 9th out of 280 students

Key Skills

Proficient with a vast array of server administration, programming languages, concepts and technologies, including:

Windows Server 2000/2003	Microsoft Exchange	Microsoft SQL Server	Active Directory
Windows 2000/XP/Vista	Symantec Backup Exec	HP Proliant Servers	HP Procurve Switches
Microsoft IIS	ASP / ASP.NET	Java / JavaScript	HTML / XML / CSS
Cold Fusion	Visual Basic	SQL	Crystal Reports
Adobe Photoshop	Macromedia Flash	Dreamweaver	Microsoft FrontPage
Microsoft Office	Microsoft Project	Microsoft Visio	Symantec Anti-Virus
Avaya Phone Systems	Nortel Phone Systems	Castelle Fax Servers	Citrix Presentation Server
Symantec Ghost	Cisco VPN clients	Sonicwall Firewalls	Sonicwall VPN clients

